



Groups get out more!

We want you to make the most of your group day out, so we've put together a sheet of helpful information to ensure everything goes as smoothly as possible.



Booking

Couldn't be easier, check out the Buy Tickets pages on madametussauds.com/London

Or by calling 0871 222 0177

Calls cost 10p per minute plus network extras.

Opening Times

Madame Tussauds London is open all year round except Christmas Day. Opening times vary throughout the year, please check madametussauds.com/London for current opening times.

Time Planning

Tours are operated throughout the attraction and your tour will last around 2 hours.

Address

Madame Tussauds London,
Marylebone Road,
London,
NW1 5LR

How to get there

Madame Tussauds London is in the centre of London and so it's easy to get to:

- **By train and tube** – it's just a two minute walk away from Baker Street tube station (served by the Bakerloo, Circle, Jubilee, Metropolitan and Hammersmith & City lines).
- **By bus** – lots of London buses stop close by, so hop on whichever one is best for you: 13, 18, 27, 30, 74, 82, 113, 139, 189, 205, 274 and 453.
- **By coach** – There is a coach drop off and pick up point situated on Marylebone Road.
- **By car** – the nearest NCP car parks are at Thomas Street and Upper Thames Street.

Arriving at Madame Tussauds London

Groups visiting Madame Tussauds must enter through **Door 5**. This is for groups of 15+ guests, or 10+ if booked in advance.

If you haven't pre-booked you can buy tickets on the day, you won't receive priority admission.





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Luggage Facilities

Sorry, but for security reasons there are no luggage facilities at the Madame Tussauds London. The nearest luggage office is at Euston or Kings Cross mainline station.

Age and Height Restrictions

All under 16s visiting Madame Tussauds London must be accompanied by an adult aged 16 or over. SCREAM, our scare experience, is recommended for individuals over the age of 12. To get on the 'Spirit of London' ride visitors under 1.2m must be accompanied by an adult aged 16 or over.

Disabled Access

Madame Tussauds London welcomes guests with disabilities, together with their helpers or carers. We are fully accessible to all disabled guests, however the 'Spirit of London' ride is a continuously moving ride requiring some physical action to board and disembark and may not be suitable to non ambulant guests due to health and safety considerations. Our trained staff are here to help and will ensure guests with disabilities are transported safely from floor to floor by means of a dedicated lift. Our staff will also be on hand to assist with any questions you may have.

For detailed information on Disabled Access, please visit madametussauds.com/London

Registered Assistance Dogs

Registered Assistance Dogs are always welcome at the Madame Tussauds London. They will not be permitted on rides, however they can wait in a safe area.

Eating and drinking

Food and Drink are not permitted to be brought into Madame Tussauds London, however there are refreshments available for purchase inside the attraction, and a coffee shop situated at the end of the attraction.

Smoking

Smoking is not permitted anywhere at Madame Tussauds London.

Retail Therapy

Great gifts, souvenirs and more are available at retail points throughout the attraction – be sure to allow time for browsing and buying.





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We have left you some space for your notes:

